

Cancellation Policy – SkyView Igloos

SkyView Igloos is a year-round luxury destination. Our cancellation terms vary depending on the season. Please read the conditions carefully before booking, as all reservations are subject to these policies.

❄ 1. Winter High Season (1 Dec – 6 Jan)

Reservations for this peak period are **non-refundable**. In case of cancellation, modification, or no-show, **the full amount of the reservation will be charged**. The reservation becomes binding upon payment and cannot be rescheduled to a different date.

💎 2. Main Season (1 Aug – 30 Nov & 7 Jan – 6 Apr)

- Cancellation **more than 60 days** before arrival: no cancellation fee. • Cancellation **31–60 days** before arrival: **50%** of the total reservation value will be charged.
- Cancellation **30 days or less** before arrival or no-show: **100%** of the reservation value will be charged.

☀ 3. Low Season (7 Apr – 31 Jul)

- Cancellation **more than 30 days** before arrival: no cancellation fee. • Cancellation **15–30 days** before arrival: **50%** of the reservation value will be charged.
- Cancellation **less than 15 days** before arrival or no-show: **100%** of the reservation value will be charged.

4. Travel Insurance

Life is unpredictable. Please note that SkyView Igloos does not refund payments under any circumstances, including illness, transportation disruptions, or other unexpected issues.

We **strongly recommend obtaining travel insurance** that covers cancellations and travel plan changes.

5. Force Majeure

In the event that your reservation cannot be fulfilled due to force majeure (e.g. government restrictions, natural disasters, pandemics), SkyView Igloos may offer to reschedule the booking to a later date. **Refunds will not be issued** under such circumstances.

6. Group Reservations

For bookings of **five or more igloos**, separate group policies and possible additional charges apply. Please contact us in advance for group arrangements.

7. Binding Reservation

By placing a booking, the guest confirms acceptance of these terms. As the accommodation is reserved for a specific date, the booking is **not subject to the right of withdrawal** under Chapter 6, Section 16 of the Finnish Consumer Protection Act.

Contact Information

If you have any questions about your booking or cancellation policy, please don't hesitate to reach out:

✉ sales@skyviewigloos.fi

✉ www.skyviewigloos.fi